

5-YEAR WARRANTY FEATURES

Unmatched Data Protection and Tech Support

BCD Offers Industry- Leading Warranties

The BCD five-year, global on-site, next business day, Keep Your Hard Drive Warranty ensures peace of mind and lowers your total cost of ownership. Industry-leading features include 24/7, next business day, on-site support, as well as the ability to keep your hard drive. For long-term projects, this warranty can be upgraded to a seven-year period for extended protection and service.

As new methods of data recovery evolve with new generations of hardware, data sensitivity has become the forefront of exploitation by malicious third parties. Most standard warranties don't allow users to maintain the integrity of their data by keeping a failed drive. Our warranty gives customers of all sizes complete control over their data and hard drive disposal, while preserving all the of the standard benefits and resources of BCD's hardware warranty.

Award-Winning Support

BCD offers 24/7/365 next business day remote and on-site support by certified technicians who will be available to service your BCD hardware. Lifetime phone support is also included in our warranty.

The Benefits of Keep Your Hard Drive Warranty:

- **Greater Security** - Your sensitive data and hard drive never leave your control. Retaining physical possession of a failed hard drive is an effective way to help ensure the security of classified, proprietary, or sensitive data. Tracking failed hard drives during transit becomes a non-issue. This warranty covers multiple drives in a system and multiple failures.
- **Compliance Enablement** - Help comply with current data privacy regulations and internal company policies by ensuring sensitive information on your hard drive is not compromised.

- **Risk Mitigation** - Proper control and disposition of sensitive data can mitigate the risk of expensive civil liability by helping to prevent potential exposure of confidential customer data or intellectual property.

Products with a 5-year, Global On-Site, Next Business Day, Keep Your Hard Drive Warranty:

- **Video Recording Servers** - From enterprise to entry level, BCD's servers achieve the highest level performance. Video-optimized features include 12G dual port SAS drives, dual SSD for the operating system, mission-critical RAID5/6 disk protection, redundant power, and the latest Intel processors.
- **Workstations** - Enterprise-grade video workstations are purpose-built to exceed industry standards. GPU accelerated hardware, enabled by cutting-edge Nvidia GPUs, is paired with the latest Intel processors for optimal performance.
- **Network Attached Storage (NAS)** - Enterprise-Class centralized storage that connects directly to your network allowing multiple users and servers to easily access and share files. Optimized for video retention, investigations and secure data backup. NAS delivers dependable performance and simplicity.
- **Direct Attached Storage (DAS)** - High performance storage directly connected to a single server for maximum speed and reliability. Designed for expanding local video or data storage, DAS offers fast access and straightforward scalability without relying on the network.
- **Storage Area Network (SAN)** - Enterprise class, high speed storage solution that connects multiple servers to a shared pool of storage. Built for large scale surveillance and mission critical environments, SAN systems provide unmatched scalability , redundancy and throughput