

PROFESSIONAL SERVICES

Ensure Project Success With BCD Professional Services

BCD offers professional services to our customers in order to ensure project success. Be it green field or expansion for an existing VMS installation, the BCD Professional Services team stands ready to assist our customers in meeting critical project goals and deadlines.

SAN PROVISIONING

Reliable storing of recorded digital video, and the ability to retrieve this data at will is crucial to any VMS installation. BCD has gone to great lengths to certify highly available storage solutions, from leading storage vendors, for integration with many of today's video surveillance applications.

- Experts at design and deployments
- Configure and validate solutions on-site
- Ensure that the recorded video is always accessible by the end-user
- Dedicated Project Manager

NETWORK DESIGN

Proper network design is a critical factor in successful video surveillance implementations. Choosing the correct networking hardware when planning for a new install, or integrating into an existing install, makes all the difference in meeting timelines defined by end-users.

- Partnerships with leading network technology vendors whose hardware is optimized for low latency digital video delivery
- BCD Professional Services team is trained extensively and can design solutions to meet any customer need
- Dedicated Project Manager

DEVELOPMENT & INTEGRATION SERVICES

Targeted custom solutions for specific and unique client needs

- Assessment and design
- Collaborative development
- SDK / API integration
- Database migration / integration
- Scripting
- Macros (custom and pre-engineered)
- Dedicated Project Manager

NETWORK ASSESSMENT

Video Surveillance solutions of today require that the underlying network infrastructure is reliable. The BCD Professional Services team is composed of highly skilled network engineers with a focus on the video surveillance industry.

- Thorough network analysis before VMS deployment or expansion
- Network analysis post-VMS installation to help identify issues and offer solutions
- Dedicated Project Manager

NETWORK DEPLOY / PROVISION

For customers that handle physical design and networking hardware decisions in house, BCD offers configuration services for the networking hardware chosen. An end-user may require a specific product to be installed for video surveillance but lacks knowledge of precise protocols to make the system function as efficiently as possible.

BCD Professional Service team members are well-versed in networking protocol theory and work closely with our customers to meet the needs of the end-user.